Your passport to Kaiser Permanente Care and coverage designed for how you live Peace of mind all around the world The world's a big place, and Medical records Kaiser Permanente members are of the future, today covered for emergency care in just about every corner of it. Your entire medical history with us is just a few keystrokes away, so doctors can instantly share care information – and deliver the right care. **EVERYWHERE YOU GO** Travel toolkits and advice Skiing in Sweden? Island hopping in Sumatra? First visit one of our travel Better access where Online refills clinics for vaccinations, advice, and you already are toolkits to help you avoid or navigate delivered to you unplanned illnesses. We plan to build, renovate, Refill prescriptions online and expand more than 150 kp.org/travelsafety 24/7 for yourself and your hospitals and medical office family – and get most orders buildings by the end of 2014. mailed to your home. kp.org/pharmacy KAISER PERMANENTE Neighborhood watch We're committed to improving the total health of the communities we serve - on your street, at your child's school, and with the help of world-changing organizations. kp.org/communitybenefit World-class research on an unparalleled scale IN YOUR COMMUNITY With 9 million members connected on the same integrated system, we can do research in a way no one else can – creating **Thriving Schools** and establishing new best practices across our entire Active students get more out of class network for up-to-the-– and generally grow into healthier minute care. adults. That's why we partner with school districts, parents, and teachers to promote health within schools. Wellness within reach kp.org/thrivingschools Save money on special services like chiropractic, acupuncture, KAISER PERMANENTE and massage therapy, as well as dietary supplements and other wellness products. Care. Anywhere. We think health care should fit into your life and not the other way CLINIC around. Virtual visits with doctors and new "care Workplace wellness corners" at local retailers make it even easier to Feeling good at work can make access high-quality care. you less stressed and more productive. Our workforce health programs guide you on a path to healthier lifestyles – at the office IN YOUR NEIGHBORHOOD and everywhere else. Kaiser Permanente: Innovative care at an unparalleled scale Digital personal health records You can email your doctor's office with non-urgent questions, check most lab results, and refill prescriptions from your Sound advice smartphone or laptop on over the phone Call nurses can look up electronic medical records to access clinical data for more accurate health advice. So you can find answers – from the comfort of home.

AT WORK

Health checks at every visit

You don't always know what questions to ask, but our doctors do. They perform health checks at routine office visits, helping to find conditions early or prevent them from ever starting.

Electronic prescriptions

No messy handwriting to decipher! E-prescriptions are delivered directly to our pharmacists, helping to reduce

errors and improve patient safety. **kp.org/pharmacy**

KAISER PERMANENTE®

AT HOME

Robotic surgery, right now

Our robotics program has grown with more than 1,100 surgeries performed at our Downey and West Los Angeles Medical Centers in 2011 alone.

Chronic care management

If you have a chronic condition, you're automatically enrolled in a disease management program at no extra charge.

Your doctor, your choice

You deserve a doctor who speaks the language of you. Choose among our many world-class physicians to find the right one.

Healthy lifestyle programs

Reduce stress. Quit smoking. Lose a few pounds. Whatever you need to live a healthier lifestyle, we've got a program for you.

kp.org

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Viva Bien Medicine already feels

Medicine already feels like a foreign language. At **kp.org/vivabien**, you can access our website, programs, and services in words you understand.

kp.org/vivabien

AT YOUR MEDICAL CENTER

KAISER PERMANENTE® thrive